

For Immediate Release

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Systema Software Selected by Glatfelter Insurance Group

SIMS Claims to Provide Modern Platform, Robust Functionality, Broad Integration, and Flexibility to Accommodate the Carrier's Evolving Needs

Larkspur, Calif. – May 4, 2015 – [Systema Software](#), LLC, a leading provider of [claims administration software](#) and services to the insurance industry, today announced that Glatfelter Insurance Group has selected [SIMS Claims](#)[™] to manage claims within its Accident & Sickness (A&S) Program for emergency service providers.

[Glatfelter Insurance Group](#) (GIG) was established in 1951. The majority of the claims from Glatfelter's specialty programs are administered by Glatfelter Claims Management, Inc. (GCM), a wholly owned subsidiary. Over the years, GIG's A&S program has experienced high customer retention and significant growth.

[Jose Tribuzio](#), CEO of [Systema Software](#), commented on adding GIG as a new client, "We are thrilled Glatfelter has selected [SIMS Claims](#). Their A&S program offers coverage similar to workers' compensation and disability, so we feel confident that our [claims solution](#) will deliver superior performance, robust claims-handling features, and the flexibility to quickly adapt to Glatfelter's evolving business needs."

"Our existing system is proprietary and based on older technology," said Stephen McConaghy, CSRP, AIC, Sr. Vice President, Core Operations, GCM. "We decided to proactively seek a contemporary browser-based solution with an intuitive, easy-to-use interface. In [SIMS Claims](#), we found that modern look and feel and were impressed with the functionality, which includes document management and automated correspondence through Microsoft Word. Whereas our staff once used multiple systems to perform these tasks, [SIMS](#) unites these capabilities on one

platform. Modernization with [SIMS](#) will enhance our efficiency and productivity, and enable our claims staff to focus on continuing to deliver exceptional customer service. We believe this will give our staff greater job satisfaction, and position our company for future growth and opportunities.”

GIG found SIMS to have the flexibility and scalability they needed. The system's business rules and workflow logic are easy to configure without the need to program coding changes. [SIMS](#) provides broad integration options, including pre-built interfaces to ISO and a Medicare compliance module, which will address common industry concerns. GIG will also interface with its own internal policy administration system and existing data warehouse.

[Brian Mack](#), Vice President of [Systema Software](#), added, “[SIMS Claim](#) will help Glatfelter to streamline policy verification, improve interaction with carrier partners, and enhance decision making by providing sophisticated data analysis and reporting capabilities that will provide Glatfelter with a unified view of policy, claims, and other data.”

About Systema Software

[Systema Software](#), LLC, provides flexible, comprehensive solutions and services to the insurance industry. [SIMS Claims](#) is an innovative, award-winning [claims administration system](#), which is highly praised by clients and well recognized by industry experts as a leading claims solution. Together, our team of Big 4 consulting and industry veterans, experienced software developers, and project managers deliver an architecturally strong enterprise platform, designed for superior speed, scalability, and performance. With advanced technology and focused customer service, Systema Software has experienced phenomenal growth and success, earning high rankings on the national [Inc. 5000](#) and local Fast 100 lists of fastest-growing private companies. For more information, visit us online at www.systemasoft.com.

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