

## For Immediate Release

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### Systema Software Selected by Merchants Bonding Company

*SIMS Claims Chosen for Its Robust Features and Flexibility, Cutting-Edge Technology, Powerful Reporting Capabilities, and Modern User Interface*

Larkspur, CA – May 31, 2016 – [Systema Software](#), LLC, a leading provider of [claims administration software](#) and services to the insurance industry, today announced that [Merchants Bonding Company](#) has selected [SIMS Claims](#)™ to administer its surety bond claims.

Headquartered in West Des Moines, Iowa, [Merchants Bonding Company](#) is a fourth generation mutual company founded in 1933. It operates in all 50 states and is the 14th largest surety writer in the U.S. Merchants has been rated "A" (Excellent) with A.M. Best for 57 consecutive years and provides excellent surety bond underwriting and services to more than 2,500 agents.

[Jose Tribuzio](#), CEO of [Systema Software](#), commented: “We’re thrilled to bring a company of Merchants Bonding’s caliber on board. The company focuses almost exclusively on surety bonds and has a long heritage of innovation, leveraging technological advances, and providing first-class service to its customers. [SIMS Claims](#) has the robust features and flexibility to accommodate the company’s unique claims-handling needs for the surety market. In addition, our workflow tools are in sync with its paperless processes, and our native web-based platform will enable its claims personnel to work from virtually anywhere.”

[Steve Dorenkamp](#), Vice President and Claims Manager at [Merchants Bonding Company](#), added: “We’re in a growth phase and needed a claims system that could handle our goals for ongoing expansion. Our IT and claims department researched several claims solutions. We selected Systema’s [SIMS Claims](#) for several reasons. First, it stood out as the highest quality product at

the best price point. Its modern look and feel will meet the expectations of today's millennial workforce. [Systema](#) has a reputation for building strong relationships with customers and keeping [SIMS](#) at the cutting edge. We're looking forward to leveraging the system's sophisticated reporting capabilities. In the end, we feel we've invested in more than a software package; we're getting a powerful management system with the capabilities to impact our processes and provide deeper insights for our future success."

### **About Systema Software**

[Systema Software](#), LLC, provides flexible, comprehensive solutions and services to the insurance industry. [SIMS Claims](#) is an innovative, award-winning [claims administration system](#), which is highly praised by clients and well recognized by industry experts as a leading [claims solution](#). Together, our team of Big 4 consulting and industry veterans, experienced software developers, and project managers deliver an architecturally strong enterprise platform, designed for superior speed, scalability, and performance. With advanced technology and focused customer service, [Systema Software](#) has experienced phenomenal growth and success, earning high rankings on the national [Inc. 5000](#) and local Fast 100 lists of fastest-growing private companies. For more information, visit us online at [www.systemasoft.com](http://www.systemasoft.com).

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