

For Immediate Release

Contact:
Cynthia Chow
Systema Software
800-272-9102 x.712



Systema Software's SIMS Claims Selected by Pacific Claims Management as Industry Standard for TPAs

Close Partnership & Aggressive Project Management Result in Accelerated SIMS Deployment in Less than Five Months

Larkspur, Calif. – December 3, 2015 – [Systema Software](#), LLC, a leading provider of [claims administration software](#) and services to the insurance industry, today announced that [Pacific Claims Management](#) (PCM) has successfully completed implementation of [SIMS Claims](#)[™] in less than five months and is now using SIMS to administer workers' compensation (WC) claims.

As a third-party administrator (TPA) specialized in the WC space, [PCM](#) has an aggressive claims management approach. By establishing a close working relationship with its clients, PCM achieves effective cost containment, facilitates prompt recovery for injured workers and reduces unnecessary services and delays that can lead to additional costs.

“As an agile TPA, we've been able to try several [claims software](#) packages,” said Jerry Laval, President of [Pacific Claims Management](#). “Those systems presented significant restrictions, and rather than try to work around their limitations, we decided to go with [SIMS Claims](#). SIMS has become the industry standard for TPAs looking to work with guaranteed cost programs in the California WC market. Having SIMS in place will open doors for us to work with public entities that want a seamless interface to their excess carrier, which SIMS provides.”

[Jose Tribuzio](#), CEO of [Systema Software](#), commented, “Bringing [Pacific Claims Management](#) on board validates our commitment to serve as the leading [claims software](#) provider to TPAs and to the [workers' compensation](#) market. After PCM selected SIMS, we worked closely with their team to achieve an accelerated implementation. Their team was highly motivated and engaged in

the project, doing everything necessary on their part to ‘go live’ with SIMS in a very short timeframe.”

“As a vendor, [Systema Software](#) has a reputation for having significant experience in workers’ comp, providing a high level of customer service, offering creative, out-of-the-box thinking, and updating their [claims system](#) to keep pace with today’s changing WC requirements,” said Laval. “[SIMS Claims](#) is also highly flexible, so we knew it would meet our current needs, interface easily with other systems and accommodate ongoing enhancements.”

“Implementing a new [claims system](#) can be a huge challenge, but we received a tremendous level of attention from [Systema Software](#) during the data conversion,” added Laval. “Every member of their team was extremely focused and detail-oriented, providing careful documentation to keep the project on track. They also created a genuine sense of teamwork and collaboration with our organization, which helped get the job done.”

[Brian Mack](#), VP of Sales & Marketing at [Systema Software](#), commented, “It’s gratifying to hear that PCM turned to SIMS as a strategic solution that will help them grow and expand in the California WC market. PCM is an organization that strives to leverage today’s leading [claims technology](#) to utilize up-to-date data, workflow efficiencies and connectivity to drive their unique approach to claims management and customer service.”

About Systema Software

[Systema Software](#), LLC, provides flexible, comprehensive solutions and services to the insurance industry. [SIMS Claims](#) is an innovative, award-winning [claims administration system](#), which is highly praised by clients and well recognized by industry experts as a leading [claims solution](#). Together, our team of Big 4 consulting and industry veterans, experienced software developers, and project managers deliver an architecturally strong enterprise platform, designed for superior speed, scalability, and performance. With advanced technology and focused customer service, [Systema Software](#) has experienced phenomenal growth and success, earning high rankings on the national [Inc. 5000](#) and local Fast 100 lists of fastest-growing private companies. For more information, visit us online at www.systemasoft.com.

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